

Scope of Services 2017

Kitcher Risk Solutions can provide you with an independent, expert analysis of your organisation's risk management systems and performance.

We specialise in high risk industries providing the strategic advice, policy development and system assurance needed by businesses striving for continuous improvement or undertaking transformational reform.

Strategic Risk Management Advice and Support

We support Boards and senior executive teams in risk-based decision making, strategic risk evaluation and risk appetite. Our analysis and targeted advice enables you to take actions that achieve sustainable, cost-effective results.

We can review risk management policy and systems to give you a high degree of confidence that the residual risk you are carrying can be demonstrated as acceptable and within your risk appetite.

We help you collate the numerous controls and action plans you have into structured, risk-based frameworks that can provide assurance to the organisation that key risk areas are effectively addressed.

We offer cost benefit analysis for major asset procurement or network changes and advice on reasonable practicability and gross disproportion for safety impacts.

As a former Chief Risk Officer in a large and complex Government agency, Clare Kitcher really understands the strategic risk needs of boards and senior executives.

Previous Projects

Engineering systems review for an international manufacturer against Australian requirements and norms; advising on system maturity and further development priorities.

Review of fitness for work systems, including medical criteria, alcohol and drugs management and testing arrangements, and fatigue control in multiple Government businesses.

Review of incident management procedures in the energy and utilities industry.

Management Systems Review

We will review your current management systems against industry norms, national and international standards and other good practice to provide you with advise on strengths, weaknesses and recommend improvements.

Providing an independent, expert review of your integrated management system, safety management system or systems engineering and asset management approach.

We evaluate the maturity of your policy and processes and identify priorities for strengthening their effectiveness at controlling your risks.

We will recommend changes to your policy and management systems that ensure practices across your organisation make a real difference to safety, sustainability, product reliability and cost effectiveness.

Human Performance and Competence Management

We understand how important the performance of your employees is to delivering your strategic aims. We can strengthen their effectiveness across a wide range of human performance areas with reviews of the effectiveness of your programs and advise on current international good practice.

Fitness for work

Functional Abilities
Physical Strength
and Dexterity
Psycho-metric
Testing
Physical and
Psychological Health
Medical Criteria
Drugs and Alcohol
Health Promotion
Fatigue
Rail safety workers
Heavy Vehicle
Operations

Competence Management

Competence Management
Systems
Identifying and recognising
appropriate skills and
proficiency
Risk-based training needs
analysis
Competency matrices and
other frameworks

Developing training solutions
Curriculum design
Assessment methodology
and tools
Integrating competence
management with business
goals and performance
analysis

Culture Change

Fair and Just Culture frameworks
and toolkits
Achieving values driven
behaviours
Embedding an organisational
safety culture

Recent Frameworks developed

Competency
Management

Safety leadership
competency matrix

Incident response and
management

System safety auditing

Alcohol and drug testing
Standard

Development of Management Systems, Policy and Frameworks

A thorough review will identify any gaps and weaknesses in your systems and policies. Depending on your needs, we can then develop new or revised framework documents, standards, procedures and templates to give you the optimal policy structure to control your risks.

Rail industry authorisation and accreditation

Services include the development of AEO authorisation and rail safety accreditation plans, assessment of supporting rail safety management systems, systems engineering and configuration management practices, and the design of new system documentation or revision of existing systems, procedures and standards.

We provide support in applications to Asset Standards Authority and ONRSR for initial authorisation / accreditation as well as variations and extensions.

System Assurance

We can investigate the failure of projects, products/services and major risk controls or review investigation reports into major accidents and systemic failures.

We provide support in the planning and delivery of corrective actions to ensure the timely achievement of maximum benefit within organisational financial capacity and human capability.

Our Principal, Clare Kitcher, holds qualifications as a Certified Practicing Risk Manager, a Chartered Fellow of the Safety Institute of Australia and a Graduate of the Australian Institute of Company Directors